Freedom of Information Request No. 5521

Received 12/5/2019

Responded 12/18/2019

Request/Response

1. How many households in your local authority area made an unsuccessful claim for a disabled band reduction on their council tax bill during the 2018/19 tax year?

This information is not available.

2. How many households in your local authority area made a successful claim for a disabled band reduction on their council tax bill during the 2018/19 tax year?

399 Households.

3. Including any successful claims made during the 2018/19 tax year, how many households in your local authority area were successfully claiming a disabled band reduction on their council tax bill as of 5 April 2019?

For the bill period covering 05.04.2019 there were 365 Households with a Disabled band reduction on their Council Tax bill. This number includes all claims, regardless of when the claim was made.

5. How many households in your local authority area paid council tax during the 2018/19 tax year?

45,435.

6. What is/are your policy/policies in relation to backdating a successful claim for a disabled band reduction to a council tax bill?

If a customer requests backdating, we would require medical evidence dating back to the period in question, or if there was building works involved such as wet room built or doors widened then we will require receipts for work.

7. What methods (such as online or by post) do you use to make residents in your local authority area aware of the existence of the disabled band reduction to a council tax bill?

The discounts and exemptions are detailed on the back of the Council Tax bill and they are also listed on the Rother District Council Website