

## Freedom of Information Request No. 5615

Received 4/2/2020

Responded 18/2/2020

### Request/Response

- Over the past 5 years (up to and including 2018/ 2019), please can you tell me your budget for ensuring your information is accessible to all residents i.e. those with visual impairment, dyslexia, print impairment? – **No specific budget**
- Over the past 5 years (up to and including 2018/ 2019), please can you tell me your spend for ensuring your information is accessible to all residents, i.e. those with visual impairment, dyslexia, print impairment? **Not known**
- Do you offer information to your residents in accessible formats such as Large Format Print? – **Yes, when requested**
- Do you offer information to your residents in accessible formats such as Accessible PDFs? – **Yes Residents are able to listen using Readspeaker docreader.**
- Do you offer information to your residents in accessible formats such as Braille? - **No**
- How many requests do you get per month for information in accessible formats such as Large Format Print? **Not recorded. Each Department deals with requests directly**
- How many requests do you get per month for information in accessible formats such as Accessible PDFs? **As above**
- How many requests do you get per month for information in accessible formats such as Braille? **N/A**
- Which is the most popular accessible format for information requests? Large print
- What is the department and job title for the person responsible for organising and sourcing accessible materials for these requests? **No specified person but advise can be sought from the Equalities Officer**
- Do you produce these accessible materials internally? **Yes**
- If you don't produce this information internally, who do you outsource these requests to and what do they charge you? **N/A**