

Privacy Notice for Environmental Health

Updated: 06 May 2026

Reviewed: 06 May 2026

The reason we use your data

The Environmental Health Service includes the Food Safety and Health & Safety Enforcement functions together with Environmental Protection, Infectious Disease and a variety of Public Health functions. The team is responsible for protecting and improving the health of the population of Rother.

What Information we collect

We collect personal data about you which may include your name, address, telephone number, email, together with other information you have given us in order to deal with enquires or to investigate a complaint. This may also include information that we receive from third parties for example, Thames Valley Police, government departments or landlords.

Depending on what type of request we are dealing with we may require your national insurance number, work history and qualifications. We may require medical information if we are investigating an accident, health incident, food poisoning or an infectious disease case.

Why we are allowed to use your data

We collect and use your personal information to investigate environmental health complaints and to provide environmental health advice. Our lawful basis for processing is that this work is necessary for us to perform a task carried out in the public interest and/or to comply with our legal obligations. Where relevant to an investigation, you must provide the personal information we request so that we can deliver this service.

We also provide certain services on request (for example, contaminated land searches). When you ask us to provide one of these services, we will use your personal information to process and deliver your request. Where we rely on your consent, you can withdraw it at any time; however, if you do so we may be unable to continue providing the requested service.

If the service you request requires payment, you may ask us to stop using your personal information provided that we have not started or delivered any part of the paid-for service. If we have started or delivered any part of the service, we will continue to use your information as necessary to administer and fulfil our contract with you (for example, to complete the work and/or to take payment).

Purpose

We use your information to advise you or to carry out an investigation and assess whether any laws have been breached. We will not use it for any other purposes without your consent, or without telling you first.

Sometimes we have to give it to other authorities, organisations or people. This would be for the prevention or detection of crime, or because of legal matters, for example. We do not need your consent to do this, but if we can, we'll let you know if we've passed your information on.

Relevant Legislation may include:

- Animal Boarding Establishments Act 1963
- Animal Health Act 1981
- Animal Welfare Act 2006
- Anti-social Behaviour, Crime & Policing Act 2014
- Breeding of Dogs Act 1973 & 1991
- Breeding and Sale of Dogs (Welfare) Act 1999
- Building Act 1984
- Caravan Sites Act 1968
- Caravan Sites and Control of Development Act 1960
- Clean Air Act 1993
- Clean Neighbourhoods and Environment Act 2005
- Control of Dogs Order 1992
- Control of Pollution Act 1974
- Criminal Justice and Public Order Act 1994
- Dangerous Dogs Act 1991
- Dangerous Wild Animals 1970 and 1991
- Environment Act 1995
- Environmental Permitting (England and Wales) Regulations 2010
- Environmental Protection Act 1990
- Food and Environment Protection Act 1985
- The Food Information Regulations 2014
- Food Safety Act 1990
- Food Safety and Hygiene (England) Regs 2013 (as amended)

- Gambling Act 2005
- Health Act 2006 (Part 1) and any regulations thereunder
- Health and Safety at Work etc. Act 1974
- Health Protection (Part 2A Orders) Regs 2010
- Housing Act 1985
- Housing Act 2004
- Housing Grants Construction and Regeneration Act 1996
- House to House Collections Act 1939
- Hypnotism Act 1952
- Licensing Act 2003
- Local Drainage Act 1991
- Local Government and Housing Act 1989
- Local Government (Miscellaneous Provisions) Acts 1976 and 1982
- Lotteries and Amusement Act 1976
- Mobile Homes Act 2013
- National Assistance Act 1948
- Noise Act 1996
- Noise and Statutory Nuisance Act 1993
- Official Feeds Food Controls (England) Regs 2009
- Performing Animals (Registration) Act 1925
- Pet Animals Act 1951 as amended 1983
- Police, Factories, etc. (Miscellaneous Provisions) Act 1916
- Pollution Prevention and Control Act 1999
- Prevention of Damage by Pests Act 1949
- Protection of Animals (Amendment) Act 1988
- Products of Animal Origin (Import and Export) Regs 1996 (as amended)
- Products of Animal Origin (3rd Country imports) (England) (amendment) Regs 2010
- Public Health Act 1936
- Public Health Act 1961

- Public Health (Control of Disease) Act 1984
- Regulatory Enforcement and Sanctions Act 2008
- Regulatory Reform (Housing Assistance) (England and Wales) Order 2002
- Riding Establishments Act 1964 and 1970
- Smoke Free regulations 2006
- Scrap Metal Dealers Act 2013
- Sunbeds (Regulation) Act 2010
- Sunday Trading Act 1994
- Trade in Animals and Related Products Regulations 2011
- Vehicle (Crime) Act 2001
- Water Industry Act 1991
- Working Time Regulations 1998
- Zoo Licensing Act 1981

Who we can share your data with

- Other Council Departments:
- Government Agencies & Regulators:
 - Food Standards Agency (FSA): For food hygiene rating systems.
 - Health and Safety Executive (HSE): Regarding workplace health and safety accidents (RIDDOR).
 - Environment Agency (EA): Regarding environmental contamination.
 - UK Health Security Agency (UKHSA): For tracking infectious diseases.
 - HM Revenue & Customs (HMRC) & Home Office: For immigration or employment investigations.
- Emergency Services
- Healthcare Providers: NHS services.
- Contractors & Partners: External firms contracted to perform work on behalf of the council, such as pest control, boarding kennels, or funeral directors.
- Other Local Authorities
- Other Bodies: Including housing associations, the National Fraud Initiative, and courts/tribunals.

When computers make any decisions about you

Not applicable

How long we keep your data for

We keep records in line with the Council Retention Schedule.

Requesting access to your personal data

Under data protection legislation, you have the right to request access to the information that we hold about you. To make a request for your personal information please contact the Council's Data Protection Officer at dataprotection@rother.gov.uk.

You also have the right to:

- object to processing of personal data that is likely to cause, or is causing, damage or distress
- prevent processing for the purpose of direct marketing
- object to decisions being taken by automated means
- in certain circumstances, have personal data rectified, blocked, erased or destroyed
- claim compensation for damages caused by a breach of the data protection regulations

If you have a concern about the way we are collecting or using your personal data, we request that you raise your concern with us