

Privacy Notice for Cemetery & Memorial Services

Updated: 06 May 2026
Reviewed: 06 May 2026

The reason we use your data

We collect, hold and use your personal data in order to process your bookings on council land.

Why we are allowed to use your data

We process data as required by the local Authority Cemeteries Order 1977 and to provide these services for you. We may also retain personal data for the purpose of conducting interments.

Purpose

We will also hold and process data for the purposes of plot reservations, memorials and general queries, this is not a legal requirement.

Who we can share your data with

Information may be shared with funeral directors and stonemasons where appropriate. We may also share your details with internal departments for invoicing

When computers make any decisions about you

Not applicable

How long we keep your data for

Information will be retained as required by the Local Authority Cemeteries Order 1977. This mean that some information such as Permits and Orders are kept for 1 year. Whilst Burial Ground records and Purchases records are kept permanently.

When your data gets sent to other countries

Not applicable

Requesting access to your personal data

Under data protection legislation, you have the right to request access to the information that we hold about you. To make a request for your personal information please contact the Council's Data Protection Officer at dataprotection@rother.gov.uk.

You also have the right to:

- object to processing of personal data that is likely to cause, or is causing, damage or distress
- prevent processing for the purpose of direct marketing
- object to decisions being taken by automated means
- in certain circumstances, have personal data rectified, blocked, erased or destroyed
- claim compensation for damages caused by a breach of the data protection regulations

If you have a concern about the way we are collecting or using your personal data, we request that you raise your concern with us