

Privacy Notice for Sports Bookings

Updated: 06 May 2026
Reviewed: 06 May 2026

The reason we use your data

We will use your information in order to allow you use of our Sport Facilities sites programme covering booking access and membership fees requirement to enable hire of Facilities

We will only share your information and any updates with other departments within Rother District Council involved in providing sports pitch bookings

What Information we collect

Your user ID (where you create an account);

Contact details: name, title, addresses, telephone numbers and e-mail addresses;

Date of birth;

Gender;

Password;

Medical information.

Purpose

We collect your information to enable us to provide you with an online sports pitch booking account. Your account will allow you to:

- view sports pitch availability
- make, update, or cancel a sports pitch booking(s)
- receive updates about your booking(s), such as cancellation due to poor weather
- make a payment for your sports pitch booking(s)
- view and update the personal information we hold about you

We will only share your information and any updates with other departments within Rother District Council involved in providing sports pitch bookings

Who we can share your data with

Personal information collected and processed may be shared where necessary with the following recipients or categories of recipients:

- any member of Staff (including our subsidiaries), employees, suppliers or subcontractors where reasonably necessary for the purposes set out in this Privacy Notice;
- if we are involved in a merger, acquisition, or sale of all or a portion of its assets, you will be notified via, account message and/or a prominent notice on our website of any change in ownership or uses of this information, as well as any choices you may have regarding this information;
- your authorised agent or someone acting on your behalf, for example a parent or guardian who has purchased membership, coaching course or programmes for you as their child;
- competition organisers and officials involved in competitions you are taking part in;
- your club, coach, run leader for the purposes of membership, booking a court, pitch or other resource; coaching programme, session or camp;
- our suppliers, where they process data on our behalf. For example, payment providers and e-mail providers.
- our clients. For example, national governing bodies where we have a contractual commitment who will utilise the data in pursuit of their legitimate interests.
- we may disclose your information to the extent that we are required to do so by law (which may include government bodies and law enforcement agencies); in connection with any legal proceedings or prospective legal proceedings, and in order to establish, exercise or defend our legal rights (including providing information to others for the purposes of fraud prevention).

When computers make any decisions about you

Not applicable

How long we keep your data for

We keep records in line with the Council Retention Schedule. This mean that we may retain your information for 6 years from the last time you utilize our services.

Requesting access to your personal data

Under data protection legislation, you have the right to request access to the information that we hold about you. To make a request for your personal information please contact the Council's Data Protection Officer at dataprotection@rother.gov.uk.

You also have the right to:

- object to processing of personal data that is likely to cause, or is causing, damage or distress
- prevent processing for the purpose of direct marketing

- object to decisions being taken by automated means
- in certain circumstances, have personal data rectified, blocked, erased or destroyed
- claim compensation for damages caused by a breach of the data protection regulations

If you have a concern about the way we are collecting or using your personal data, we request that you raise your concern with us